



A PHYSICAL SECURITY TECHNOLOGY NEWSLETTER

SECURITYFACTS



IN THIS ISSUE:

FEDERAL STANDARD 809D CHANGES

NEW FF-L-2890C LOCK EXTENSIONS

LIMITED USE GSA-APPROVED SECURITY EQUIPMENT

WHAT'S NEW?

NEW SERVICE PROCESS FOR INTERNAL LOCKING DEVICE (ILD)

CAN HIGH SECURITY PADLOCK KEY & PART
INTERCHANGE BE A PROBLEM?HANDY MATRIX FOR MATERIAL STORAGE
REQUIREMENTS FOR CLASSIFIED INFORMATION
AND ARMS, AMMUNITION, & EXPLOSIVES (AA&E)PURCHASE FROM DEFENSE LOGISTICS
AGENCY (DLA) AND SAVE

GSA-APPROVED CONTAINER ORDERING PROCEDURES

X-10/CDX-10 COLOR CHANGE

FREQUENTLY ASKED QUESTIONS

DoD LOCK PROGRAM'S FF-L-2740 LOCK TRAINING

SECURITY ENGINEERING PLANNING ASSISTANCE

SOME THINGS ARE STILL FREE!

CONTACTS FOR ASSISTANCE & INFORMATION

FEDERAL STANDARD 809D CHANGES

Federal Standard 809, Inspection, Maintenance, Neutralization, and Repair of General Services Administration (GSA) approved Containers and Vault Doors, establishes uniform inspection, maintenance, neutralization, and repair procedures for security containers and vault doors to ensure the integrity of the security equipment for the continued protection of classified material. The recent revision of Federal Standard 809D, introduces GSA Supply Chain Risk Management Strategy (see Newsletter 30) and new maintenance requirements. The following summarizes the major changes:

Maintenance, Installation, and Neutralization: All maintenance, installation, and neutralization of GSA-Approved security storage equipment are to be completed by persons subject to U.S. law (U.S. Person CONUS, U.S. Citizen OCONUS). Maintenance includes any servicing, neutralization and repairs, preventive maintenance and periodic inspections of GSA-Approved containers, vault doors, and locks.

(Continued on page 2)



SECURITY FACTS

A PHYSICAL SECURITY TECHNOLOGY NEWSLETTER

(Continued from page 1)

Black Label Security Containers: Upon neutralization, black label containers are NOT to be repaired and recertified. Federal Standard 809D states, "Do not repair a neutralized black label file or map & plan cabinet. Once a black label file or Map & Plan cabinet has been neutralized using any method it cannot be recertified as GSA-Approved."

The following are acceptable repairs of a GSA-Approved black label security container, which can be performed to maintain the GSA approval:

1. Combination lock replacement
2. Drawer slide replacement
3. Drawer handle and spring replacement
4. Minor maintenance adjustments such as drawer alignment, thumb latch adjustment, and bolt tightening

Lock Inspection and Maintenance: Federal Standard 809D now includes inspection and maintenance instructions for GSA-Approved mechanical and electromechanical combination locks. An "Operational Visual Inspection Checklist for Security Containers and Vault Doors" has been added to Federal Standard 809D to identify the inspection process and provide a means of maintenance documentation.

For further information, contact the DoD Lock Program Technical Support Hotline.

Outside Continental United States (OCONUS) Maintenance Requirements: As a continuing effort to protect the supply chain for GSA-Approved security equipment protecting classified information (see Newsletter 30), U.S. Citizens must complete all the maintenance, repairs and neutralizations of GSA-Approved security containers and vault doors outside the United States. Federal Standard 809D states: "To meet the goal of this standard, only properly trained and equipped personnel are authorized to perform inspections, maintenance procedures or attempt to perform the opening and repair methods described in this standard. To ensure the protection of classified information, all personnel in training or performing the procedures contained within this Federal Standard shall be U.S. Citizens (required OCONUS) or U.S. Persons (per 22 CFR 120.15) subject to U.S. law."



GSA Black Label Example

Specifically, this means U.S. citizens must:

- Complete all OCONUS maintenance, installation, and neutralization of locks meeting FF-L-2740 and Pedestrian Door Assemblies meeting FF-L-2890.
- Complete all OCONUS maintenance including any servicing, neutralization and repairing; preventive maintenance; and periodic inspections of GSA-Approved containers and vault doors.
- Be properly trained and equipped to perform all of the OCONUS installations, maintenance and repairs of GSA-Approved security containers, combination locks and vault doors.

The General Services Administration (GSA), in conjunction with the Interagency Committee on Security Equipment (IACSE), Storage Equipment and Locking Systems (SEALS) Subcommittee, has a program in place to train safe and vault technicians to work on GSA-Approved security equipment. Approved GSA Safe and Vault Technician/Inspector training courses are offered by two GSA-Approved training organizations with the same citizenship requirements as previously defined.

For information on the GSA-Approved training, or to locate an authorized technician or inspector near you, contact MBA USA or Lockmasters Security Institute (LSI).

(Continued on page 3)



(Continued from page 2)

Lockmasters Security Institute
1014 South Main Street
Nicholasville, KY 40356
Phone: 1-866-LSI-TRAIN (USA Toll Free)
Phone: 1-859-887-9633
Email (training): info@LSIeducation.com
Website: <http://www.lsieducation.com>

MBA USA, Inc.
200 Orchard Drive
Nicholasville, KY 40356 USA
Phone: 1-888-622-5495 (USA Toll Free)
Phone: 1-859-887-0496
Email (training): education@mbaUSA.com
Website: www.mbausa.com

NEW FF-L-2890C LOCK EXTENSIONS

Revision C to Federal Specification FF-L-2890 provides ten different types of pedestrian door lock extensions for use in secure areas or Sensitive Compartmented Information Facilities (SCIFs) to protect national security information. The specification was updated to include **secondary doors, exit only doors**, and includes a **stand-alone access control options**.

- A **stand-alone access control lock extension** will come with an access control device that is designed to operate independently of other access control systems.
- An **integrated access control lock extension** does not come with an **access control device** and will need to be integrated into the existing facilities access control system.
- All types of pedestrian door devices are right- and left-hand interchangeable.

Please use the chart below to help determine the type of lock extension required.

LOCK EXTENSION APPLICATIONS

Door Application	Door Swing	Interior Hardware	Access Control	FF-L-2740 Combination Lock Included	Door Extension Type
Primary	In/Out	Lever Handle	Stand Alone	Yes	Type I
		Lever Handle	Integrated	Yes	Type II
	Out	Panic Device	Stand Alone	Yes	Type III
		Panic Device	Integrated	Yes	Type IV
Secondary	In/Out	Lever Handle	Integrated	No	Type VII [1][2]
	Out	Panic Device	Integrated	No	Type VIII [1][2]
Exit Only	In/Out	Lever Handle	N/A	No	Type IX [1]
	Out	Panic Device	N/A	No	Type X [1]
No Occupancy	In/Out	Escape Knob	N/A	Yes	Type V & VI

[1] Secondary and Exit Only doors, Types VII - X, are not equipped with a FF-L-2740 electromechanical combination lock incorporated.

[2] Secondary doors are intended for integration with the facility access control system.

NOTE: Prior to procurement, verify all life safety features with the appropriate Authority Having Jurisdiction (AHJ) for the facility.

To review the current qualified products list (QPL) for GSA-Approved FF-L-2890 devices, visit the DoD Lock Program website. Go to: <https://www.navfac.navy.mil/go/locks>.

SECURITY FACTS

A PHYSICAL SECURITY TECHNOLOGY NEWSLETTER

LIMITED USE GSA-APPROVED SECURITY EQUIPMENT

Implementation of the GSA Supply Chain Risk Management Strategy (see Newsletter 30) requires that adequate security controls be placed on the life cycle of GSA-Approved security equipment. A "limited use" paragraph was written into the recent revisions of Federal Specifications FF-L-2740B, *Locks, Combination, Electromechanical* (Paragraph 1.1.1) and FF-L-2890C, *Lock Extensions (Pedestrian Door Lock Assembly Preassembled, Panic and Auxiliary Deadbolt)* (Paragraph 1.1.1). The limited use paragraph requires these GSA-Approved products be sold only to the Federal Government, Government contractors specifically authorized to purchase the products, or other organizations or persons specifically authorized or required by the Government to use the products.

The following limited use requirements apply to Federal Specification FF-L-2740B and FF-L-2890C:

- No direct sales to a foreign government.
- No direct sales to private industry without a Federal Government sponsor.
- Secure shipping and storage requirements as outlined in Federal Standard 809D.
- In accordance with GSA purchasing process, Foreign Military Sales (FMS) shall use GSA Global Supply for procurement with detailed notation of the intended use and the U.S. government sponsor.
- Installation, maintenance and neutralization of GSA limited use security equipment shall be conducted by U.S. citizens only in accordance with Federal Standard 809D, *Inspection, Maintenance, Neutralization and Repair of GSA Approved Containers and Vault Doors*.
- Only properly trained and equipped personnel are authorized to perform inspections, maintenance procedures or attempt to perform the opening and repair methods on limited use security equipment as described in FED-STD-809D.

The protection of classified information in the modern age requires that the security equipment utilized for the protection of that information be secure from tampering. The limited use requirements stated above have been implemented to protect the security equipment during its entire life cycle. 🔒



S&G FF-L-2740 Electromechanical Combination Lock



Kaba Mas X-10 Electromechanical Combination Lock

WHAT'S NEW?

American Made Safe and Security, LLC joins the list of GSA-Approved security filing cabinet manufacturers. Sizes and styles are available in all Class 5, Class 5-W, Class 6, and Class 6-S. The most current QPL (QPL- AA-F-358-19) is available for download from our webpage: <https://www.navfac.navy.mil/go/locks>.

Dormakaba DKX-10 (FF-L-2890) Pedestrian Door Lock Assemblies are now approved in Types II (handle) and Type IV (panic bar) versions, and are designed to integrate into your existing automated building access control system.

Lockmasters' LKM10K is also on the list of GSA-Approved Pedestrian Door Lock Assemblies (FF-L-2890 devices); with their Types I and VI being a direct replacement for an installed LKM-7000 series when retrofitting. 🔒



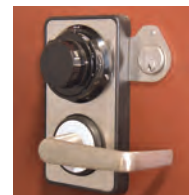
American Made Class 5, 2-Drawer Container



American Made Class 5, Weapons Container



Kaba Mas DKX-10
Pedestrian Exit Device, Type IV



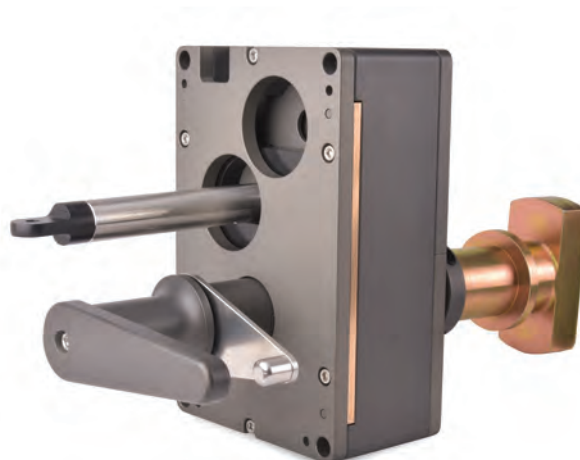
Lockmasters LKM 10K
Pedestrian Exit Device, Type IV



NEW SERVICE PROCESS FOR INTERNAL LOCKING DEVICE (ILD)

The original ILD design facilitated lock cylinder rotations by disassembly of the ILD without removing it from the mounting surface. Based on years of feedback from users, disassembling and re-assembling the ILD during cylinder rotations, while mounted, has caused misalignment of internal components causing magazine lock-outs.


Per the Internal Locking Device (ILD) Maintenance Advisory Message, dated 26 January 2017, users are no longer advised to open the ILD GEN I and II back cover for any reason, to include rotation of the key cylinder. When performing cylinder rotations, users will simply rotate the entire ILD from one magazine to another. This will greatly minimize the chances of incorrect reassembly or loss of internal components leading to a potential lock-out. In addition, this significantly reduces the time required to perform the rotation.



ILD GEN II

The ILD back cover plate on replacement units will now have screws with custom designed heads that require a special tool for installation and removal, reinforcing the fact that there are no user serviceable components within the lock. The units will also be shipped with tamper evident tape.

Contact the ILD support hotline for assistance or questions about ILD rotations.

ILD Technical Support DSN: 551-5625, COM: 1-805-982-5625 or email: ILD_Field_Support@navy.mil 

SECURITY FACTS

A PHYSICAL SECURITY TECHNOLOGY NEWSLETTER

CAN HIGH SECURITY PADLOCK KEY & PART INTERCHANGE BE A PROBLEM?

Currently, there is one High Security Padlock (HSPDL) meeting military specification MIL-DTL-43607 available for procurement: the Sargent and Greenleaf (S&G) Model 951 HSPDL. There are still many S&G model 833C HSPDLs (the predecessor to the model 951 HSPDL) in use today that still meet MIL-DTL-43607 storage requirements.

When managing inventories with a mixture of models 833C and 951 HSPDLs it is important to separate parts and keys by model type. Mixing parts and keys **can cause mechanical failure in the padlocks**, and prevent them from operating as designed. Labeling keys and parts can prevent incorrect assembly.

It is just as important to ensure the proper replacement keys and lock cylinders are ordered to prevent HSPDL issues from occurring. Below is ordering information for HSPDL replacement keys and lock to assist in ordering the correct item.

For use by DoD personnel and active duty U.S. military (except for Navy/USMC/USCG), use D4 Keyway

- S&G HSPDL Model 951 Replacement Cylinder & Keys (FEDMALL NSN: 5340-01-576-8313)
- S&G HSPDL Model 833C Replacement Cylinder & Keys (FEDMALL NSN: 5340-01-323-1087)

For use by all other Federal agencies and DoD contractors, use R1 Keyway

- S&G HSPDL Model 951 Replacement Cylinder & Keys (FEDMALL NSN: 5340-01-576-8298)
- S&G HSPDL Model 833C Replacement Cylinder & Keys (FEDMALL NSN: 5340-01-449-4349)

Note: Navy/USMC/USCG personnel (active duty and DoN civilian) ordering replacement keys and lock cylinders should contact: NAVSUP WSS (Mechanicsburg, PA) at DSN 440-4008, or commercial 1-717- 605-4008. For further information, contact NSWC Crane at DSN 482-1354, or commercial 1-812-854-1354.

For additional information about HSPDLs visit www.navfac.navy.mil/go/locks or call 1-800-290-7606. 



S&G HSPL Model 833C



S&G HSPL Model 951

HANDY MATRIX FOR MATERIAL STORAGE REQUIREMENTS FOR CLASSIFIED INFORMATION AND ARMS, AMMUNITION, & EXPLOSIVES (AA&E)

Within the DoD, certain materials must be stored in specific ways. The purpose of this matrix is to help the user determine appropriate storage for given materials. The matrix lists the types of material, the pertinent regulations, and the hardware to be used. Where the hardware must meet a specification, it is listed.

- (1) An existing Field Safe meeting **AA-F-358** with a mechanical combination lock meeting **UL Std 768**, Group 1, or a new Field Safe with a mechanical combination lock meeting Federal Specification **FF-L-2937** are approved for classified storage in accordance with, **DoD Policy Instruction 5200.01, Volume 3**. Visit our **Field Safe page** for more information.

(Continued to page 7)



(Continued from page 6)

- (2) Pedestrian door deadbolt devices, covered by Federal Specification **FF-L-2890**, are intended for use on pedestrian doors to secure rooms and Sensitive Compartmented Information Facilities (SCIFs). Visit our **Pedestrian Door Deadbolt Devices** page for more information.
- (3) Existing GSA-Approved weapons containers and armory vault doors may continue to use an **UL 768**, Group 1 mechanical combination lock for the storage of AA&E. All new GSA-Approved weapons containers and armory vault doors must use an **FF-L-2937** lock for the storage of AA&E. Visit our **Weapons Container** page for more information. 🔒

MATERIAL STORAGE REQUIREMENTS MATRIX

MATERIALS STORED	POLICY DOCUMENT	LOCK REQUIREMENTS	STORAGE REQUIREMENTS
Classified Material (confidential, secret, and top secret)	DoDM 5200.01, Volume 3 Component documents: Navy: SECNAV M-5510.36 Army: AR 380-5 (FOUO) USAF: AFI 16-1404 DoD Ctrs: DoD Manual 5220.22-M	FF-L-2740 (see note 1)	Class 5 Container Class 6 Container Security Vault Door Secure Room (see note 2)
Sensitive Compartmented Information (SCI)	ICD/ICS 705	FF-L-2740	SCIF (see note 2)
Security Risk Categories (SRC) I, II, III, IV Arms, Ammunition, and Explosives (AA&E)	DoD Manual 5100.76 Component documents: Navy/USMC: OPNAVINST 5530.13C Army: AR 190-11 (FOUO) USAF: AFI 31-101 (FOUO) USCG: COMDTINST M5530.1C (FOUO)	FF-L-2937 (see note 3)	Class 5 Container Armory Vault Door
	DoD Manual 5100.76 Same component documents as above	High Security Padlock (MIL-DTL-43607) with High Security Hasp (MIL-DTL-29181 or MIL-H-24653)	AA&E Magazines and Storage Structures
	DoD Manual 5100.76 Same component documents as above	Internal Locking Device (ILD)	AA&E Magazines and Storage Structures
Keys to Category I & II AA&E	DoD Manual 5100.76	FF-L-2937 (see note 3)	Class 5 Container
Keys to Category III & IV AA&E	DoD Manual 5100.76	FF-L-2937 or UL 768, Group 1	Container of at least 12-gauge steel (or material of equivalent strength)

PURCHASE FROM DEFENSE LOGISTICS AGENCY (DLA) AND SAVE

Purchasing through DLA saves the government up to forty percent compared to purchasing from another vendor. The following table supplies a typical example:

GSA-Approved locking systems can be ordered through DLA Troop Support at:
<https://www.fedmall.mil> or by calling the DLA Contact Center at 1-877-352-2256.

For assistance with selection, ordering, or U.S. Government programs requiring locks for Foreign Military Sales, contact the DoD Lock Program at

1-800-290-7607 or DSN 551-1212; or at: www.navfac.navy.mil/go/locks. 🔒

DLA FY20 PRICE LIST

PRODUCT DESCRIPTION	DLA	Private Vendor
X-10 Combination Lock for GSA-Approved security containers and GSA-Approved vault doors (Style 1 - NSN 5340-01-625-9851)	\$795.27	\$1,222.00
2740B Electromechanical Combination Lock, for GSA-Approved security containers and GSA-Approved vault doors (Style 2- 5340-01-628-4750)	\$887.56	\$1,200.00
Abloy Security General Field Service Padlock 1/2" Shackle with 2 keys (NSN 5340-01-380-9432)	\$165.74	N/A
Abloy Security General Field Service Padlock 3/8" Shackle with 2 keys (NSN 5340-01-380-9430)	\$217.64	N/A
Sargent and Greenleaf 951C High Security Padlock (All Non-Navy/ USMC/USCG DoD personnel and active Duty)	\$954.48	\$1,855.54

SECURITYFACTS

A PHYSICAL SECURITY TECHNOLOGY NEWSLETTER

GSA-APPROVED CONTAINER ORDERING PROCEDURES

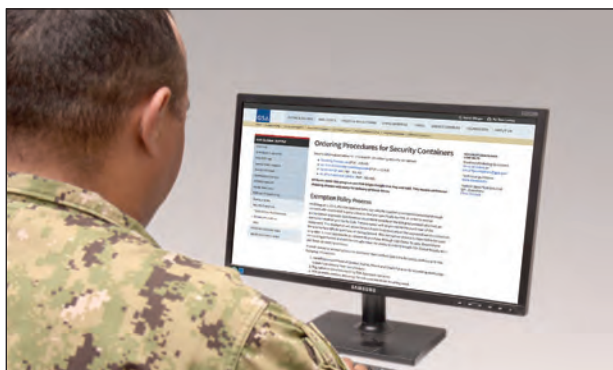
The Information Security Oversight Office (ISOO) issued Notice 2014-02; dated April 2, 2014, requires Federal agencies to purchase GSA-Approved security containers using National Stock Numbers (NSNs) through GSA Global Supply. As a result, agencies are prohibited from contracting directly with the vendors who manufacture these national security items. All orders must be submitted through GSA Global Supply via requisition.

Where do I obtain a price quote?

You may obtain your official GSA price quote on-line via GSA Global Supply at: www.gsaglobalsupply.gsa.gov or GSA Advantage at: <https://www.gsaadvantage.gov>. Just enter the NSN in the search bar field. The contractor field on GSA Advantage will indicate "GSA Global Supply." Prices and terms are the same.

Do I need to obtain 3 quotes if the purchase value is over the micro-purchase threshold when using my government purchase card (GPC)?

No, not when purchasing through GSA Global Supply. You can use GSA's automated systems for submitting MILSTRIP (DD Form 1348) or FEDSTRIP (Standard Form 344) requisitions. MILSTRIP/FEDSTRIP orders route electronically to GSA via the Defense Automatic Addressing System (DAAS). You may also place your order on-line via GSA Global Supply at: www.gsaglobalsupply.gsa.gov or GSA Advantage at: <https://www.gsaadvantage.gov>. Both sites function 24/7, enabling users to place orders from anywhere in the world, and offer electronic equivalents of traditional requisition forms DD 1348 or SF 344.



Can I submit an off-line (manual order)?

Yes, orders via MILSTRIP (DD Form 1348) or FEDSTRIP (Standard Form 344) are accepted. Please submit your completed forms to GSA's Requisitioning Processing & Customer Center at: rpc@gsa.gov and copy the Security Container Team at: securitycontainers@gsa.gov. Payment will be processed against your Department of Defense Activity Address (DoDAAC) and/or Activity Address Code (AAC).

Payment:

GSA Global Supply accepts your GPC or direct billing through your AAC or DoDAAC. If your order is above your GPC limit, you may be able to request a one-time purchase increase since these items are national security items available only through GSA Global Supply.

Shipping/Freight Charges:

Estimated shipping costs are listed below:

- 1) Dock-to-dock shipping. Price ranges between \$150 and \$250 (truck pulls up to the dock and the container can be rolled from the truck to the dock).
- 2) Lift gate shipping. If you do not have a dock and need a lift gate, price ranges between \$250 and \$350 (the lift gate will lower the container from the truck to the ground).
- 3) Inside Delivery. Price ranges between \$400 and \$1200 depending on the location, size of the container and number of stairs (when there is no elevator) involved.

NOTE: If you are overseas, the vendor will ship to a CONUS DLA consolidated containerization point (CCP) and DLA will be responsible for getting it the rest of the way to you. GSA security container deliveries are being turned away at military installations with no point-of-contact information. Include name, daytime phone number, and email address in all GSA Global Supply procurement request forms to avoid delivery issues. Also include special delivery instructions, if required, and ensure the "Address Book" section in your GSA Global profile is current.

(Continued to page 9)



(Continued from page 8)

Special Requests:

If you are requesting a specific manufacturer, expedited delivery, Foreign Military Sales or you require a lift gate and/or inside delivery, please email the Security Container general mailbox at: securitycontainers@gsa.gov. In your email reference your requisition number and state your special request. If you place your order online via GSA Advantage or GSA Global Supply, please forward a copy of your confirmation email, to include your special request information.


How to Order Accessories:

Accessories are available for purchase directly from the original equipment manufacturer (OEM). Both the safe and accessories must come from the same manufacturer, as accessories are manufacturer-specific and not interchangeable with another OEM. After you have placed your safe order, send an email to the Security Container general mailbox at: securitycontainers@gsa.gov. In your email, indicate that you have ordered accessories from (list the vendor/OEM) so they can be sure to allocate your order to the same OEM.

Additional Contacts:


Security Container General Mailbox: securitycontainers@gsa.gov

DoD Lock Program Technical Support Hotline at: 1-800-290-7607

GSA's National Customer Service Center (NCSC): ncsccustomer.service@gsa.gov or call 1-800-488-3111. 

X-10/CDX-10 COLOR CHANGE

Effective March 2019, Kaba Mas replaced the **battleship grey color** with a **matte black finish** on all X-10 combination locks and CDX-10 pedestrian door locks. The manufacturer's packaging will be marked with a black dot indicating the color change for ease of identification. The new-look X-10 resembles the older X-08 combination locks. Here are differences:

1. Looking at the dial ring, the X-10 has a manufacturer date stamp that begins with **XA, XK, or XI** located at the 8 o'clock position on the dial ring; the X-08 has no date stamp.
2. The X-10 has a backlit display when dialing the combination; the X-08 has no backlit display.
3. X-10 dialing sequence is left, right, left (counter clockwise, clockwise, counter clockwise); the X-08 dialing sequence is right, right, right. 



Kaba Mas X-10 Electromechanical Combination Lock



Mas-Hamilton X-08 Electromechanical Combination Lock

SECURITY FACTS

A PHYSICAL SECURITY TECHNOLOGY NEWSLETTER

FREQUENTLY ASKED QUESTIONS


Q. WHEN DO I NEED TO CHANGE MY COMBINATION?

When do I have to change the lock's combination on my GSA-Approved container, vault door, secure room, or SCIF holding classified material or arms, ammunition, or explosives (AA&E)?

A. Changing combinations is event driven, not time driven. Combinations shall be changed:

- When put in service
- In the event that a person knowing the combination no longer requires access, unless other controls are in place to prevent that person's access to the lock
- When a compromise of the combination is suspected
- When the container, vault, or secure room is taken out of service (Set Combination to 50-25-50)

See DoDM 5200.01 V3 regarding information security and DoDM 5100.76 regarding AA&E.

A lock combination should only be changed by individuals with responsibility for that container and they shall have the appropriate clearance. Be sure to update your SF700 form with the new combination. 



DoD LOCK PROGRAM'S FF-L-2740 LOCK TRAINING

The DoD Lock Program is offering training on Kaba Mas X-10 and S&G Model FF-L-2740B electromechanical combination lock, which meets Federal Specification FF-L-2740.

PRIMARILY, TRAINING WILL FOCUS ON:

- Installation
- Operation
- Troubleshooting
- Requirements for storing classified information

This training is offered to government employees and government contract personnel and is tailored for people who will be installing and servicing the lock. For dates, locations, and class registration, go to DoD Lock Program website:

<https://www.navfac.navy.mil/go/lock>

NOTE: This training is not available to foreign nationals in accordance with the limited use clause.

See FF-L-2740B, paragraph 1.1.1 and "Limited Use: Federal Specifications FF-L-2740B and FF-L-2890C," SFN-31, page 4. 





SECURITY ENGINEERING PLANNING ASSISTANCE

The Security Engineering Planning Assistance Training (SEPAT) course is designed to meet DoD Mission Assurance Assessment Benchmark PS-16 Security Engineering Training Qualifies as security training to maintain DSS SPED Certifications (45 credits)

This course also covers other UFCs applicable to design strategies and the DoD Facilities Planning Manual UFC, all of which are required as per DoDI 2000.12, DoD Antiterrorism (AT) Program, Sections 17.I and 18.g.

For course information, go to:


<https://app.prod.cetars.training.navy.mil/cantrac/vol2.html>.

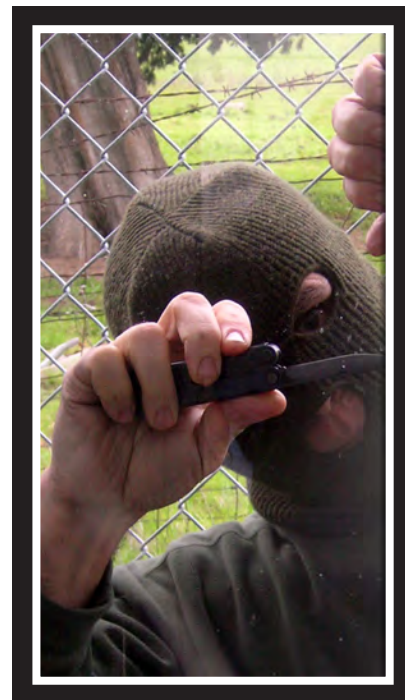
Search using course number: S-830-3000

To register, send an email to: NAVFAC_C18_SEP@navy.mil.

Latest training dates can be found at:

<https://www.navfac.navy.mil/go/locks>, then select the **Security Engineering** link.

Mobile Training Team (MTT) requests are welcome. 



SOME THINGS ARE STILL FREE!

The DoD Lock Program is still offering “Open/Secured” two-sided magnetic signs to the DoD community free of charge. These signs include the Technical Support Hotline contact information and new DoD Lock Program web address for quick reference in getting the support you need for your security equipment.

It’s good practice to use these signs on containers or vault doors to provide a visual status to personnel in the area. To place your order, see the ad on our DoD Lock Program website home page, <https://www.navfac.navy.mil/go/locks>. 



DEPARTMENT OF DEFENSE LOCK PROGRAM



DoD LOCK PROGRAM

The objective of the DoD Lock Program is to provide technical and management support for research, development, test, and evaluation of locking devices and related security systems used by the DoD. As such, the Program staff has considerable knowledge, skills, and abilities related to locking devices and security systems that can be of substantial value in providing guidance, solutions, and information on these products. The Technical Support Hotline is structured to provide quick and accurate answers to technical questions on hardware selection, requirements, training, specifications, stock numbers, and troubleshooting of equipment failures. The Hotline personnel are also knowledgeable on many other types of security equipment such as vehicle barriers, magazine doors, emergency destruct equipment, etc., and can often provide immediate guidance or at least get you headed in the right direction. Please call us today.

FOR ASSISTANCE OR INFORMATION CALL:

Technical Support Hotline:

Phones: 1-800-290-7607; 1-805-982-1212; DSN 551-1212

FAX: 1-805-982-1253; DSN 551-1253 or e-mail:

W_NAVFAC_DoD_Lock_Program_Support@navy.mil

Please leave a commercial number for return calls.

Training Coordinator:

1-805-982-4657; DSN 551-4657 or e-mail:

W_NAVFAC_DoD_Lock_Program_TC@navy.mil

Field Support Program Manager:

1-805-982-3558; DSN 551-3558 or email

W_NAVFAC_DoD_Lock_Program_Manager@navy.mil

DoD Lock Program Director:

1-805-982-2673; DSN 551-2673

W_NAVFAC_DoD_Lock_Program@navy.mil



You Save Time & Money When You Purchase Equipment from the Defense Logistics Agency

DLA Troop Support, Industrial Hardware, Philadelphia, PA sells a variety of physical security equipment (PSE). PSE available through the DoD Lock Program website includes products required for the protection of classified materials, and weapons and ammunition. Locate the PSE you need from our website. A DLA icon (shown to the right) next to the item indicates that it is available from DLA. Call the Technical Support Hotline to find out more about DLA and the products they sell.



DoD LOCK PROGRAM WEBSITE:

Remember to add the DoD Lock Program website home page to your favorites. You can find it at:

<https://www.navfac.navy.mil/go/locks>.

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Capital Improvements Department Head.....1-805-982-1244

Physical Security Tech. Division Director.....1-805-982-2673

DoD Lock Program Technical Manager.....1-805-982-3558

Editor.....1-805-982-1567



Naval Facilities Engineering & Expeditionary Warfare Center (NAVFAC EXWC)

Physical Security Technology Division

DoD Lock Program

1100 23rd Avenue

Port Hueneme, CA 93043-4370

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