

Department of Defense (DoD) Lock Program
Internal Locking Device (ILD) Sustainment



On a scale from 1 to 5, where **5** is **Completely Satisfied** and **1** is **Completely Dissatisfied**, please rate the product and service you received. You can provide additional comments, but they are not required.

Name:

Date:

5 4 3 2 1

Overall service you received	
Accuracy, completeness of technical information	
Courtesy and professionalism	
Timeliness of response to issues and concerns	
Satisfaction with service performed on ILD	

Additional Comments